

# Press Release

Hamilton County Health Department



Web: [health.hamiltontn.org](http://health.hamiltontn.org)

\*\*FOR IMMEDIATE RELEASE\*\*

April 14, 2021

## **Health Department Discontinues First Dose Versus Second Dose Designation for Vaccine Sites**

HAMILTON COUNTY, TN – In the past, the Hamilton County Health Department has scheduled their COVID-19 vaccination sites based on first or second dose in the two-dose series. The Health Department is moving away from this and now encourages individuals looking for a COVID-19 vaccination to use any available online appointment. Now, people can schedule a first dose or second dose appointment in any available time slot.

### **If Scheduling a Second Dose Appointment:**

- Schedule a second dose appointment on or after the due date listed on the Vaccination Record Card
- If you change your appointment, please remember to cancel the previously scheduled appointment. For assistance, visit [vaccine.hamiltontn.gov](http://vaccine.hamiltontn.gov) and watch the instructional video or call the appointment line at 423-209-5398.

### **How to Schedule an Appointment:**

People age 16 years and older who wish to schedule a first or second dose appointment are encouraged to visit [vaccine.hamiltontn.gov](http://vaccine.hamiltontn.gov) to make an appointment online. Those who do not have access to the internet can call the appointment call center to make an appointment over the phone:

- Appointment line: **423-209-5398**
- Spanish appointment line: **423-209-5384**

The call center is open Monday-Friday from 8AM-4PM. Due to high call volume, callers may experience a busy signal and need to hang up and call back.

### **Instant Appointments**

In addition to being able to make an appointment, there is also the option for “instant appointments”. Instant appointments allow people to drive up to one of the Health Department’s vaccination sites between 9AM and 3PM to receive an instant appointment if slots are available. There is no guarantee a drive-up appointment will be available at that time.

## **Additional Resources:**

- The Health Department's general COVID-19 hotline **423-209-8383** is available to connect people to vaccine and testing resources. Hours are Monday-Friday from 8AM-4PM and Saturday 10AM-3PM. Bilingual representatives are available.
- For general appointment guidelines, visit the [FAQ page](#).
- To read this announcement in Spanish, visit our Spanish Facebook page at [facebook.com/SaludHamiltonTN](https://facebook.com/SaludHamiltonTN).